

Steps to install and configure Bus Tracking App

BUSOKAY Tracking

Tracking App for Parents: BusOkay Tracking

Android /iOS based Mobile App for Parents to track school bus with live visualization on Google maps, receive notifications on boarding & de-boarding, Save time with ETA.

A) Installation Steps:

Step1: Download the BusOkay Tracking App from Play Store or Apple Store

For Android -

<https://play.google.com/store/apps/details?id=com.busokay>

For iOS-

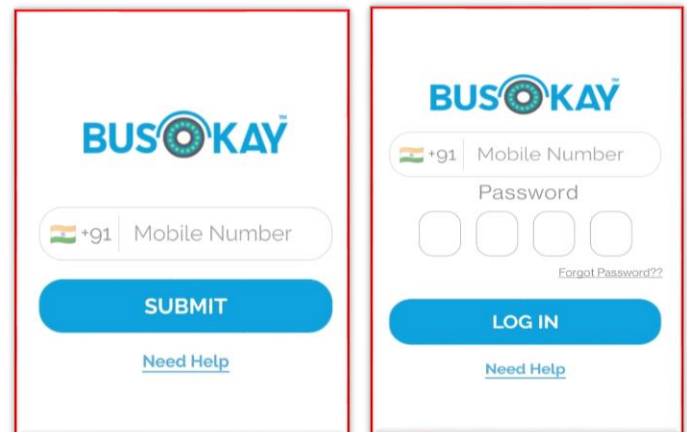
<https://apps.apple.com/in/app/busokay-tracking/id1365518444>

Step-2:

Sign up for BusOkay Tracking app with Mobile Number of parent registered with School.



Step-3: On Signup- OTP will be sent on the registered mobile number used in Step 2. Set the Password & Login into the APP.



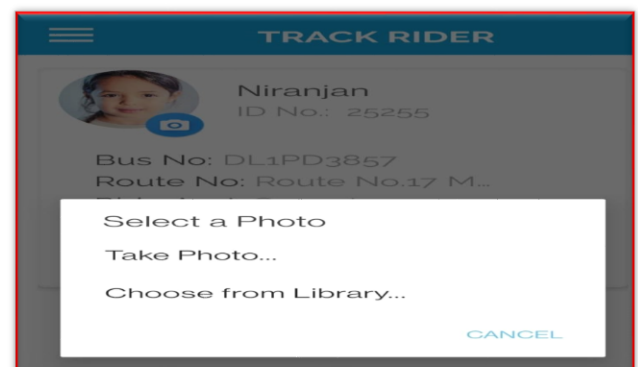
B) Features of BusOkey App:

Step-1: Details Of Rider and Route Schedule: After successful login, you will see Student name, Photo, ID Number, Route & Bus Number, Ride assistant name and



contact details.

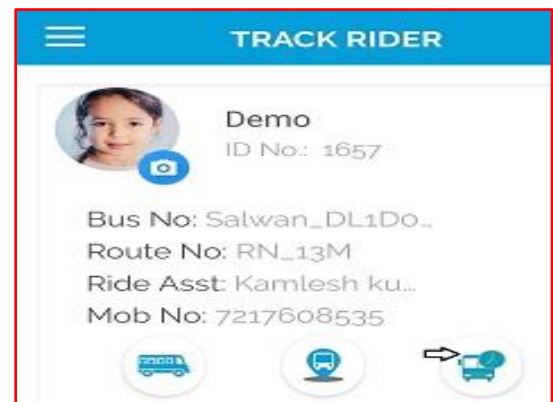
Step-2: Click on the Image Icon: Rider Image upload option will be shown.



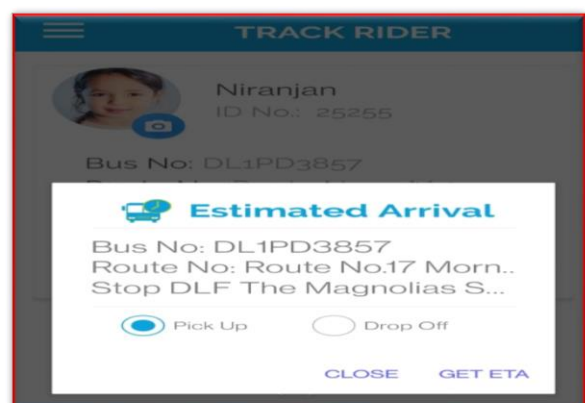
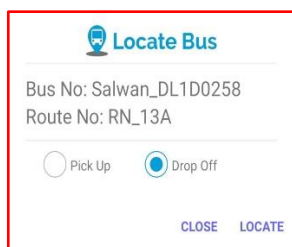
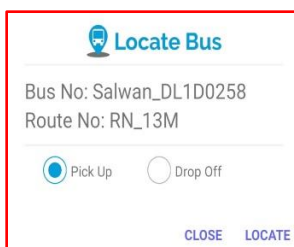
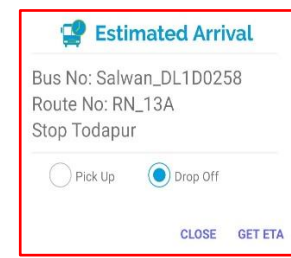
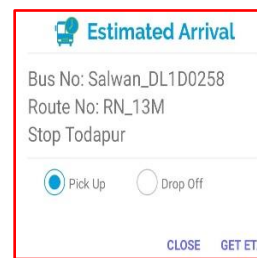
Step-3: Click on Bus Icon- Route Pick up Stop & Drop off Stop with Scheduled time will be shown



Step-5: Click on ETA Icon- Know estimated arrival time of the School bus at your Rider's designated Bus stop according to Route timings.



Step-4: Click on locator Link- Track your School bus current position on google map on iOS or Android phone in real time from anywhere.



C) Notifications:

Step-1: For Notifications - Click on the menu bar on Left Hand Side top corner (3 Horizontal lines)

- Here you will see the messages sent by Rider Assistant & School.
- You will also get alerts on Rider boarding, De-boarding, Not Boarding vehicle breakdown or delays due to traffic or change in vehicle.

NOTIFICATIONS

CHECKED-OUT NOTIFICATION
Niranjana Saini Reported Deboarding at 275, Rao Gajraj Singh Marg, Phase IV, Udyog Vihar, Sector 18, Gurugram, Haryana 122022, India on 06-05-2022 10:24

CHECKED-IN NOTIFICATION
Niranjana Saini Reported Boarding at 275, Rao Gajraj Singh Marg, Phase IV, Udyog Vihar, Sector 18, Gurugram, Haryana 122022, India on 06-05-2022 10:24

CHECKED-OUT NOTIFICATION
Niranjana Saini Reported Deboarding at C2FQ+QGQ, D1 Block, Malibu Town, Sector 47, Gurugram, Haryana 122018, India on 31-03-2022 16:52

Step-2: Ride History- Bus Boarding/ De-boarding History with Date & Time.

RIDE HISTORY

Niranjana Saini

Date	Time	Message
5/9/2022	2:19 AM	Niranjana Saini Reported Deboarding at 2...
5/9/2022	2:19 AM	Niranjana Saini Reported Boarding at 275...
5/9/2022	2:19 AM	Niranjana Saini Reported Deboarding at C...
5/9/2022	2:19 AM	Niranjana Saini Reported Boarding at C2F...

Step-3: Send Message- From here you can send Message to School & Rider Assistant.

SEND MESSAGE

Select Rider

Cancel Trip: ☐

Send Message to Ride Assistant and School Campus

Description

Send Cancel

SEND MESSAGE

Niranjana Saini

Cancel Trip: ☒

From Date: 09/05/2022

To Date: 09/05/2022

Send Message to Ride Assistant and School Campus

Description

Send Cancel

D) Helpline & Feedback

BusOkay Company Helpdesk:

***Working Hours:**

Monday to Saturday- 9:30 A.M. to 5:30 P.M.

- HelpDesk Contact-1
Name: Mr. Niranjana Saini
Mobile Number: 9599838811
Email id: tsp4@albasmart.com
- HelpDesk Contact-2
Name: Mr. Himanshu Gupta
Mobile Number: 8800891539
Email id: sale2@albasmart.com
- *Unresolved Escalations To Be Marked To:*
Name: Mr. Sanjeev Bajaj
Mobile Number: 8800891539
Email id: sanjeev@albasmart.com

Transport Help Desk - Salwan Public School:

Name: Mr. Sumer Chand
Designation: Transport I/C
Mobile Number: 9873800408
Email id: transport@salwanpublicschool.com